

TERMS & CONDITIONS

By proceeding to make payment for your Creating Clarity Power Hour booking you are accepting and agreeing to the terms & conditions below.

These terms & conditions are the entire agreement between you (the customer) and me (Islay O'Hara).

THE SERVICE

You are paying for a 60-minute video call with me for the price of £180. During the call we can cover a topic as required by you and which you will have notified to me in advance of the call. You will have a recording of the call to keep afterwards.

REFUNDS & REBOOKING

Refunds cannot be given for Power Hour bookings.

If you forget the call or do not turn up, you will not be entitled to a refund.

If you are unable to make the date/time for the video call you can rearrange the session up to 24 hours before by clicking the link in the confirmation email.

If you need to rearrange your session less than 24 hours before the booked time, please email as soon as you can at islay@islayohara.co.uk I reserve the right to charge you to rebook as I will be unlikely to fill the vacated call time at that stage.

If for any reason I have to cancel the session, I will let you know as soon as practically possible and you will, of course, be entitled to rebook at no extra cost to you.

YOUR OBLIGATIONS

To be ready for the video call at the agreed time and by following the link that will be provided to you in advance.

If you are late for the video call, it will not be extended beyond the pre-arranged finishing time.

If you are more than 15 minutes late for the video call, it will be cancelled and no refund will be given.

MY OBLIGATIONS

I will provide my services during the Power Hour call with reasonable care and skill.

PAYMENT

Payment for your Power Hour call can be made by PayPal or credit/debit card at the time of booking.

YOUR PERSONAL INFORMATION

I will use the personal information that you provide to me in order to provide the services as part of the Power Hour. Your personal information is protected and processed in accordance with my Privacy Policy which you can read here [add link to my privacy policy]

CONFIDENTIALITY

I confirm that I will not share or disclose to any other person any information concerning you or your business that you provide to me during the Power Hour. If you would like me to authorise me to share any such information on social media or otherwise then please let me know.

I may disclose your confidential information as may be required by law, the courts, or any government or regulatory authority.

GENERAL

These terms & conditions constitute the agreement between us and no other person has any rights to enforce any of its terms.

Our respective rights under these terms & conditions may not be assigned or transferred to another person.

Each section of these terms & conditions operates separately. If any court or relevant authority decides that any of them is unlawful or unenforceable, the remaining sections will remain in full force and effect.

These terms & conditions are governed by English law and are under the exclusive jurisdiction of the English courts.